

YOUR *update*



FROM THE HOUSING TEAM

Tenants' Coffee Morning

Come and join us and your friends and neighbours at a Tenants' Coffee Morning. A great opportunity to enjoy a cuppa, have a chat, and find out more about the services that matter to you.



Date: Wednesday 16 September

Time: 11:00am to 12:30pm

Location: Charles Gardner Community Centre, Leamington Spa, CV31 3BG

Who: All welcome

DON'T MISS OUT!

Members of the housing team, contractors and partners will be sharing updates, offering advice and answering your questions about:

Preventing mould and condensation in your home and our new responsibilities under Awaab's Law.

Improving our customer service and getting to know you better - our new project!

Becoming a member of the **Residents Involvement Group** and the many ways that you can contribute.

Whether you want to share feedback, learn more about the services we provide around your home and neighbourhood, or simply meet the team we'd love to see you there.

JOIN THE HOUSING TEAM ON THE NEXT ESTATE WALKABOUT

Estate Walkabouts are a chance for you to meet with members of our housing team to take a walk around your neighbourhood.

This is an great opportunity for you to discuss local issues that are important to you, check on communal areas, and raise awareness of problems that need to be addressed.

The next walkabout is from **10am to 12pm on Wednesday 9 September**, covering Lammas Court, inen Street and Cocksparrow Street, Warwick. **The walk will start from Lammas Court.**

The final walk this year will take place on:

Wednesday 14 October

Binswood Street/Stamford Gardens, Leamington

Visit the link to book your place online.



Estate Walkabouts

Every month, your Housing Team do a walkabout tour of different locations across the district.

Come and meet the Estates and Housing Officers covering your area, let them know what's important to you and how we can help. You'll know it's us – just look for the Warwick District Council badges!

NEW TENANTS WHATSAPP CHANNEL?

Your new Tenant's Voice WhatsApp channel will allow you to receive the latest updates and important information from the WDC Housing Team directly to your phone.

This platform is different to a WhatsApp group and is easy to join. Your phone number and identity will remain private and invisible.

Visit the link to book your place online.

