

YOUR *update*



FROM THE HOUSING TEAM



YOU'RE INVITED!

Members of the housing team, contractors and partners will be sharing updates, offering advice and answering your questions about:

- How we're improving homes and services in line with new consumer standards
- Keeping your homes safe including fire safety guidance
- Support on offer from the Community Wellbeing team and how you can get more involved in your local community
- The services, support and activities on offer at the Brunswick Healthy Living Centre
- Maintaining communal outside spaces with our contractor IdVerde

No need to book- just drop in and say hello!

Tenant's Coffee Morning

Come and join us and your neighbours at a Tenant's Coffee Morning. Enjoy a cuppa, have a chat, and find out more about the services that matter to you.

📅 **Date:** Wednesday 20 May
 ⌚ **Time:** 11:00am to 12:30pm
 📍 **Location:** Charles Gardner Community Centre, Leamington Spa, CV31 3BG
 👤 **Who:** WDC tenants only



COMMUNAL FOOD WASTE COLLECTIONS

From 1 April the Council has introduced weekly food waste collections from flats or homes with communal/shared facilities.

Your block will be provided with a 23 litre shared food waste bin, which will enable you to recycle all of your food waste including plate scrapings, peelings and tea bags. These should be placed in a tied plastic or compostable bag before placing in the communal bin.

You can order a free caddy for your kitchen by scanning the QR code on your communal bin or poster, visiting the food waste page on our website or call 01926 456618.

This is your new communal food waste bin

What can I put in my shared food waste bin

✓ YES PLEASE



Fish, meat and bones



Leftovers and plate scrapings



Bread, rice and pasta



Fruit and vegetables (including peelings)



Tea bags and coffee grounds

- Line your kitchen caddy with a compostable caddy liner, any type of plastic bag, or with newspaper to keep this communal bin as clean as possible



ARE YOUR CONTENTS INSURED?

As your landlord, we insure the building and anything we provide, but we don't cover your home's contents and belongings. Ask yourself, would you need help with the cost of putting things right after a kitchen fire, a washing machine flood, or a break in?

As a Council tenant you have the opportunity to sign up for our approved home contents insurance scheme through Marsh Insurance Services which can offer you financial protection should any of these events happen, prices start from £15.65 for twelve month's cover.

Visit the tenants contents insurance page of our website to find out more.



GET INVOLVED AND JOIN OUR RESIDENTS INFLUENCING GROUP

From handling complaints to improving communal spaces, allocating new housing applications to awarding our repairs contract – your voice can shape how we do things. Things that are important to you, your family and your neighbours.

These are just a few of the important topics on the agenda at our **Residents Influencing Group (RIG)** meetings. And we want you to be part of the conversation.

The RIG is your opportunity to influence decisions that affect everyday life—whether that's making sure repairs are carried out efficiently, improving estates and shared areas, or how we communicate and keep you up to date.

When you join the RIG, you're not just attending a meeting. **You're shaping how we work. You're helping us do better.** Your feedback will always be heard, valued, and used to drive real improvements.

Don't miss your chance to get involved email talktohousing@warwickdc.gov.uk for further information.

ESTATE WALKABOUT FALLOW HILL

Estate Walkabouts are a chance for you to meet with members of our housing team to take a walk around your neighbourhood. This is an great opportunity for you to discuss local issues that are important to you, check on communal areas, and raise awareness of problems that need to be addressed.

Our first walkabout of the year is at Fallow Hill, Leamington from 10am to 12pm on Wednesday 13 May. The walk will start from the Fallow Hill community room and follow a route around the interior courtyard, park and surrounding roads.

Further dates for your diary:

Wednesday 10 June
Crown Way, Lillington

Wednesday 8 July
Windmill Road, Leamington

Wednesday 12 August
Humphris Street, Hill Street,
Emscote Road, Warwick

Wednesday 9 September
Lammas Street/Linen Street,
Cocksparrow Street, Warwick

Wednesday 14 October
Binswood Street/Stamford Gardens,
Leamington

WHAT'S ON THIS SPRING AND SUMMER!

There's a thrilling season of outdoor events, markets, festivals and fun fairs coming up in our town centres and parks, many of which are free. Take a look at our Spring/Summer Events Guide or pick up your copy from the Visitor Information Centre.

Our teams at the Royal Spa Centre and Royal Leamington Spa Art Gallery & Museum are hosting an exciting range of exhibitions, talks, performances, films and exhibitions.

Check out the What's On Guide or pick up a copy from the Royal Pump Rooms.

