

WARWICK DISTRICT together



APRIL 2020

WARWICK DISTRICT COUNCIL'S RESPONSE TO CORONAVIRUS

We hope you and your family are keeping safe and well.

As we enter another month of lockdown, we wanted to check-in with you and make sure you have all the information you need during this difficult time.

The Government guidance to protect us from spreading the virus includes the following:

- Only go outside for food and health reasons or for essential work, where you cannot work from home
- Stay 2 metres (6ft) away from other people
- Wash your hands as soon as you get home and for 20 seconds

This advice will remain in place during May, when it will be reviewed again. Please take a look through this newsletter for further information and help you might need during this time.



DO YOU NEED HELP AND SUPPORT?

You are not alone, Councils are working with the NHS, the Police, community and voluntary organisations to support you through the Covid-19 crisis. Dedicated help with shopping, medicine deliveries, finances and your health and wellbeing is available if you have no access to help from friends, family or neighbours and you are in any of the following groups:

- You have received a letter instructing you to stay indoors, because you have certain health conditions, which make you extremely vulnerable to covid-19
- You are self-isolating because you or family members have the covid-19 symptoms
- You are suffering financial difficulties or food poverty as a result of covid-19
- You are at risk of becoming homeless as a result of covid-19, or you are an asylum seeker
- You are a family, carer or young carer who already receives support

Covid-19 Hotline – 0800 408 1447

Mon – Thurs, 9am-5pm

Fri, 9am-4.30pm

Sat & Sun, 9am-3pm

Warwick District Council's

Covid-19 Helpline – 01926 456111

Mon – Fri, 9am-5pm

COMMUNITY SUPPORT GROUPS

There are many organisations offering help and support for you and your family if you are struggling with home isolation. A list of these groups can be found on Warwick District Council's website or by calling the helplines above.



@Warwick_DC



WarwickDCNews



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#YouAreNotAlone



www.warwickdc.gov.uk

REFUSE & RECYCLING COLLECTIONS

Refuse & recycling collections are taking place as normal but there may be a delay in collecting them, so please leave them at the roadside on the day of your collection until we get round to you.

Our website has advice available on what to do with your waste and cleaning products should you be displaying symptoms of covid-19.



At times like this it's more important than ever to check in on your neighbours and see if they're okay. Whether it's to see if they need any shopping, to let them know if you're planning to carry out any DIY or just to have a socially-distanced chat over the garden fence, it's good to look out for your neighbours.

#GoodNeighbour



DO YOU HAVE A BUSINESS IN THE DISTRICT?

Please visit our website, to find out more about the support available to you and any applicable grants.



FINANCIAL SUPPORT

If you are facing financial difficulties, then there are a number of areas of support:

www.gov.uk/universal-credit

www.warwickdc.gov.uk/counciltaxreduction - details of, housing benefit and universal credit.

Council Tax - You will receive your reduced council tax bill in May. Call **01926 456760** if you are struggling to pay your council tax.

Local Welfare Scheme - If you have no access to funds to pay for food or heating, then please call the following helpline **0800 408 1448** to find out if you are eligible for support.

Housing Rent - Please contact **01926 456454** if you have difficulty paying your rent. You will be dealt with in a fair way and signposted to support. Please be assured that evictions will not be pursued during this period, providing you get in touch with the team on the number above to discuss your situation.

Housing Repairs - Our team continues to attend emergencies and carry out safety inspections, but all routine repairs are now on hold. If you have any questions about your emergency repair work, please contact **01926 456129 - option 1**.

PARKS & PUBLIC SPACES

Many of our parks remain open and are looking stunning at this time of year. With over 170 green spaces in our district, everyone has a park or an open space to visit within a ten-minute walk of their home, so try and find the less well-known areas for your daily exercise.

When using public spaces:

- Don't travel, stay local
- Only exercise with those you live with
- Stay spatially apart from others - at least 2metres (6ft)
- And don't forget to smile and say hello

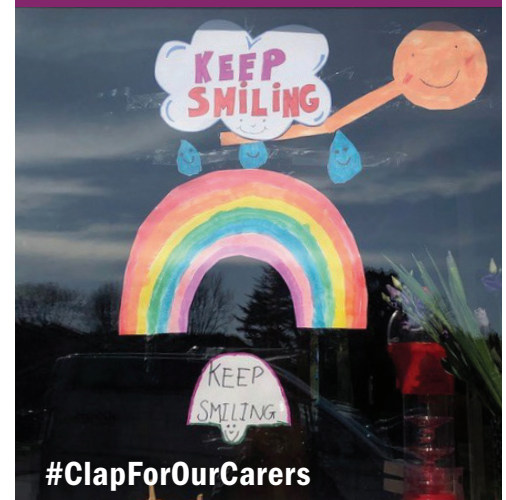
For the latest information sign up to our monthly green spaces newsletter.

www.warwickdc.gov.uk/gsnews

AND FINALLY.....

There is a lot of information available, so please ensure you are following the official guidance, which is updated on a daily basis, from an official, reliable source. You can find this on our website:

- Warwickdc.gov.uk/coronavirus - this provides a link to the official Government guidance, business grants, community support and mutual aid, waste collections and disposal of waste
- 111.NHS.uk or call **111** for help with symptoms of coronavirus
- Support for victims of domestic abuse - **0800 408 1552**
- **Lifeline** - Help, at the push of a button, to remain independent in your home **01926 339577**
- Sign up to our weekly email which brings you the latest news and updates
www.warwickdc.gov.uk/newsletters



#ClapForOurCarers



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