Anti-Social Behaviour – Minimum Standards

Safer South Warwickshire – (South Warwickshire Community Safety Partnership)

Tackling Anti-Social Behaviour is a high priority for Safer South Warwickshire. Any resident concerned about anti-social behaviour is entitled to know what service they can expect. Details of our standards, service and contact information are given below.

What are Minimum Standards?

Safer South Warwickshire is dedicated to a multi agency approach to reducing incidents of Anti-Social Behaviour and the fear of Anti Social Behaviour.

This document outlines the minimum standard you can expect from Safer South Warwickshire when reporting anti-social behaviour.

Safer South Warwickshire will ensure that:

- all reports of anti social behaviour are treated seriously.
- all victims of Anti Social Behaviour are given as much support as possible.
- all victims and witnesses will be kept informed of ongoing actions.
- any problem reported to us will be passed to the agency or department that we consider will be most effective in resolving the issue.
- all relevant agencies will co-operate in addressing any issues of anti-social behaviour and where necessary and appropriate share information.

What is Anti-Social Behaviour?

According to the Crime and Disorder Act (1998) anti-social behaviour is defined as “Behaviour likely to cause alarm, harassment or distress to one or more people who are not in the same household as the perpetrator”

This definition covers a wide range of unacceptable behaviour which can have a negative effect on the community.

Who do I contact if I am affected by Anti-Social Behaviour?

Your District Council is responsible for co-ordinating action to tackle Anti Social Behaviour. Two Anti-Social Behaviour Officers are employed, one working in Stratford-upon-Avon District and the other in Warwick District. You can report your problem at

antisocialbehaviour@stratford-dc.gov.uk or antisocialbehaviour@warwickdc.gov.uk

If you wish to discuss your problem in person

Stratford- upon-Avon District Anti-Social Behaviour Officer - 01789 260123

Warwick District Anti-Social Behaviour Officer - 01926 456010
Safer South Warwickshire operates a multi agency approach to tackling Anti-Social Behaviour and often the district council leads will refer to another agency with specialist powers that can address a specific problem.

If the problem is an emergency then call the Police on 999.

In a non emergency situation you can contact Warwickshire Police on 101

Each Policing area has a Safer Neighbourhood Team, the contact details can be found on the Warwickshire Police web site at www.warwickshire.police.uk

For Warwick District issues such as noise nuisance can be reported to Warwick District Council Health and Community Protection Department on ehpollution@warwickdc.gov.uk or by telephoning 01926 456725.

If you wish to report anti-social behaviour at council property contact the tenancy enforcement officers at housing.enforcement@warwickdc.gov.uk or 01926 456419

Warwick District Council is also responsible for other services such as waste removal and housing, you can get further details and links via our web site www.warwickdc.gov.uk or by telephoning our call centre on 01926 410410.

What action can be taken to tackle Anti-Social Behaviour?

There is a wide range of tools and interventions that can be used to resolve issues relating to anti-social behaviour including:

Advisory and Warning letters that are sent to perpetrators or their guardians outlining the unacceptable behaviour and warning of further action should the behaviour continue.

Acceptable Behaviour Contracts (ABC), voluntary agreements to stop behaving in an unacceptable way.

Civil Injunction. Imposed by the Courts to prevent anti-social behaviour

Community Protection Notice. Served by Police or Council Officers to prevent persons, businesses or other organisations committing anti-social behaviour.

Public Spaces Protection Order. Issued by the Council to prevent anti-social behaviour in a public space.

Criminal Behaviour Order (CBO) an order imposed by the Courts on conviction in relation to a specific offence.

Dispersal Orders, a public area designated by the Police where groups can be dispersed for 24 hours

Absolute Grounds for Possession, a Court order that allows a social landlord to evict tenants who have breached a Civil Injunction or Criminal Behaviour Order.

There are other powers provided by the Anti-Social Behaviour Crime and Policing Act (2014) which can be used if appropriate.
Who can I talk to if I am unhappy about the response to my problem?

In Stratford-upon-Avon district in the first instance any problems should be reported to:
Community Safety Manager at communitysafety@stratford-dc.gov.uk or by telephoning 01789 260801

In Warwick District in the first instance problems should be reported to the
Community Safety Manager at communitysafety@warwickdc.gov.uk or by telephoning 01926 456021.