

## **Anti-Social Behaviour – Minimum Standards**

### **Safer South Warwickshire – (South Warwickshire Community Safety Partnership)**

Tackling anti-social behaviour is a high priority for the South Warwickshire Community Safety Partnership. Any resident concerned about anti-social behaviour is entitled to know what level of service they can expect.

This document outlines the minimum standards you can expect when reporting anti-social behaviour.

#### **What are Minimum Standards?**

South Warwickshire CSP is dedicated to a multi agency approach to reducing the number of incidents of Anti-Social Behaviour and the fear of Anti-Social Behaviour.

We will ensure that:

- all reports of anti-social behaviour are treated seriously.
- all victims of anti-social behaviour are given as much support as possible.
- all victims and witnesses will be kept informed of ongoing actions.
- we will deal promptly and effectively with any problem reported to us or we will pass it to an organisation that we consider may be more effective in resolving the issue.
- all relevant agencies will co-operate in addressing any issues of anti-social behaviour and where necessary and appropriate share information.

#### **What is Anti-Social Behaviour?**

The Crime and Disorder Act (1998) defines anti-social behaviour as:

“Behaviour likely to cause alarm, harassment or distress to one or more people who are not in the same household as the perpetrator”

This definition covers a wide range of unacceptable behaviour which can have a negative effect on an individual or the wider community.

#### **Who do I contact if I am affected by Anti-Social Behaviour?**

Your District Council is responsible for co-ordinating action to tackle Anti Social Behaviour. Two Anti-Social Behaviour Officers are employed in South Warwickshire, one working in Stratford-on-Avon District and the other in Warwick District. You can report your problem by e-mail at:

[kully.takhar@stratford-dc.gov.uk](mailto:kully.takhar@stratford-dc.gov.uk) or [antisocialbehaviour@warwickdc.gov.uk](mailto:antisocialbehaviour@warwickdc.gov.uk)

or by telephone:

Stratford-on-Avon District Anti-Social Behaviour Officer 01789 260123

Warwick District Anti-Social Behaviour Officer

01926 456010

A multi agency approach to tackling Anti- Social Behaviour operates across South Warwickshire and often the district council leads will refer to one or more other organisations that may have powers that can address a specific problem.

You may, however wish to make contact directly in some cases.

## **POLICE**

**If the problem is an immediate emergency then call the Police on 999.**

In a non emergency situation you can contact Warwickshire Police on 01926 451111.

Each Policing area has a Safer Neighbourhood Team, the contact details can be found on the Warwickshire Police web site at [www.warwickshire.police.uk](http://www.warwickshire.police.uk)

## **HOUSING**

If your wish to report anti-social behaviour at a council property in Warwick District contact the tenancy enforcement officers at [housing.enforcement@warwickdc.gov.uk](mailto:housing.enforcement@warwickdc.gov.uk) or 01926 456419.

In Stratford-on-Avon District, social housing is the responsibility of a number of Housing Associations – please seek advice from the ASB Officer.

## **NOISE NUISANCE**

For Warwick District noise nuisance can be reported to the Council's Environmental Health Department on [ehpollution@warwickdc.gov.uk](mailto:ehpollution@warwickdc.gov.uk) or by telephoning 01926 456725.

For Stratford on Avon District, please contact the Environmental Protection team on 01789 260835 (or 01789 414066 outside office hours), or by emailing [envhealth@stratford-dc.gov.uk](mailto:envhealth@stratford-dc.gov.uk)

## **What action can be taken to tackle Anti-Social Behaviour?**

In South Warwickshire, we believe in the effectiveness of early intervention and operate a tiered response tailored to the particular circumstances of the anti-social behaviour. We employ a wide range of tools and interventions that have proved effective in addressing anti-social behaviour, the most common of which are:

**Advisory and Warning letters** that are sent to perpetrators or their guardians outlining the unacceptable behaviour and warning that further action will follow should the behaviour continue.

**Acceptable Behaviour Contracts (ABC)**, voluntary but formal document signed by the perpetrator committing to stop behaving in an unacceptable way.

**Anti Social Behaviour Orders (ASBO)** A Court Order that if breached can result in a fine or imprisonment.

**Dispersal Order**, an order which gives the Police powers to disperse groups in a designated area.

**Possession Order**, a Court Order that allows a social landlord to evict tenants who have breached their tenancy agreement.

**Who can I talk to if I am unhappy about the response to my problem?**

In the first instance any problems should be reported to the relevant Community Safety Manager at either

[communitysafety@stratford-dc.gov.uk](mailto:communitysafety@stratford-dc.gov.uk) or 01789 260801

[communitysafety@warwickdc.gov.uk](mailto:communitysafety@warwickdc.gov.uk) or 01926 456021.