

## **Food Safety Award Scheme**

### **Frequently Asked Questions**

#### **Which food premises details are listed?**

All appropriate food businesses that are inspected by Environmental Health Practitioners in the catchment area of Warwick District are part of the scheme. The businesses to which it is appropriate to issue awards are those where open foodstuffs are handled.

#### **Where does the information come from?**

The information is a subset of the data held by the Council from routine programmed food inspections.

#### **What is the award scheme?**

Food businesses are listed as:

**'GOLD'** (best standards)

**'SILVER'** (better standards)

**'BRONZE'** ('broadly compliant' standards)

**'NO AWARD'** (less than 'broadly compliant' standards)

#### **How is the assessment calculated?**

All assessments for awards are made at unannounced inspections so that food safety management can be evaluated under normal operating circumstances.

The risk rating is determined by assessment of:

**Hygiene and safety**, including food handling practices/procedures and temperature control

**Structure**, including cleanliness, layout, condition of structure, lighting, ventilation etc., and

**Confidence in management**, taken from their record of compliance, technical knowledge and food safety management skills.

The risk rating is taken from the [Code of Practice: The Food Hygiene Scoring System](#). The scoring criteria for the scheme are taken from a combination of the three assessments:

**'GOLD'**: 0 – 15, confidence in management must be 5 or less

**'SILVER'**: 16 – 20, confidence in management must be 10 or less

**'BRONZE'**: 21-30 with no more than 10 for each criterion

**'NO AWARD'**: 31 and above.

### **Which food premises details are not listed?**

All programmed food inspections from the 12th June 2006 will be included.

If premises are not included in the list then

- they have not been fully inspected since 12th June 2006
- they have been subject only to a partial inspection or
- they don't handle open food.

### **How will new businesses/proprietorship etc be represented?**

No newly registered businesses will receive an award, as they have yet to demonstrate their competence in food safety management. A programmed inspection to determine their score will follow.

### **What about the certificates?**

Food businesses will be given a certificate once their rating has been confirmed by the food safety team and the proprietors are encouraged to display their rating certificate within the respective premises. 'No award' premises will not be issued with a certificate.

### **Why can't I see the lists online?**

Adobe ® Acrobat software is needed to view .pdf files and Microsoft ® Excel for .xls files. If the list appears too small, use the 'Zoom In' tool.

### **What if I have complaint about the scheme?**

If you have a complaint about the rating scheme, please write to:

Mr R A Chapleo, Divisional Manager,  
Food & Occupational Safety & Health,  
Environmental Health,  
Warwick District Council,  
PO Box 2176, Riverside House, Milverton Hill,  
Royal Leamington Spa, CV32 5QF